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Literacy Center of West Michigan and Grand Rapids Chamber of Commerce partner to offer Multicultural Workplace Training

The Literacy Center of West Michigan in collaboration with the Grand Rapids Area Chamber of Commerce is now offering a Multicultural Workplace Training program that is dedicated to educating companies and organizations on how to understand and work most effectively within the multicultural dynamics of the modern American workplace.

Created by Third Wave Workforce, The Multicultural Workplace Training develops skills that executives, managers, supervisors, HR personnel, and members of cross-functional teams need to successfully manage a culturally-diverse workforce. The Multicultural Workplace Training program is not only cost effective; it also utilizes on-site live facilitation.

The **Literacy Center of West Michigan** is a non-profit organization founded in 1986, providing services to over 700 people. Literacy Center of West Michigan serves Kent and Ottawa counties through the Customized Workplace English Program providing fee-based customized workplace English language, accent modification, and Multicultural Workplace Training classes; the Adult Tutoring Program which provides *free* individualized instruction in reading and the English language for adults; and the Family Literacy Program which offers tutoring, workshops, and family literacy events to help parents and caregivers become better readers to their children. LCWM is an affiliate of United Way and a member of ProLiteracy America.

The two-day comprehensive trainings take place on August 21-22 and November 13-14 from 9am-5pm. The two-hour trainings on American-Born Subcultures take place on August 15 from 9am-11am, October 2 from 3pm-5pm, and December 3 from 9am-11am. All trainings take place at the Dominican Center. To register for a training, go to <http://www.grandrapids.org/diversityinitiatives/multiculturalworkplace/>.

With more than a century of experience creating opportunities for business success, the **Grand Rapids Area Chamber of Commerce** is the premier business membership organization in West Michigan. Though the area's largest employers are among its 2,800 member businesses, more than 80% of members are small companies with 50 or fewer employees. By helping members connect, grow and succeed, the Grand Rapids Area Chamber of Commerce is a community partner that provides value for members, enhances the business climate in the area, and advocates for public policy that supports economic growth and vitality.